

Ricky Boggs

Bogart, GA | 706-224-1859 | boggs32@gmail.com

PROFESSIONAL SUMMARY

Higher education leader with 14.5 years at the University of Georgia and 20+ years designing, delivering, and assessing development programs. Research, design, and lead workshops and cohort programs using active learning techniques; assess development needs institution-wide and evaluate program effectiveness. Manage personnel and budgets; collaborate with faculty and administrators across units; and write and design communications for internal and external audiences. Birkman Certified Professional with documented success in coaching and mentoring. M.S. Counseling; doctoral studies in College Student Affairs Administration (22 credit hours, 3.52 GPA). CPTM-certified.

CORE COMPETENCIES

Educational Development & Program Design • Workshop & Cohort Facilitation (Active Learning, In-Person and Virtual) • Faculty & Leadership Development • Mentoring & Coaching • Needs Assessment & Program Evaluation • Personnel & Budget Management • Cross-Unit Collaboration • Evidence-Based Learning Approaches • Instructional Design • Communications Design (Web, Email, Social Media)

PROFESSIONAL EXPERIENCE

Temporary Coordinator of Residential Education and Leadership | University of Georgia (University Housing) | Oct 2026–Present

- Advise student leadership organizations (Residence Hall Association, National Residence Hall Honorary): guide executive boards on organizational structure, strategic goal-setting, event planning, and officer transitions.
- Supervise graduate residents supporting student leadership initiatives, including performance feedback and professional development planning.
- Oversee creation, implementation, and assessment of residential student leadership initiatives aligned with departmental learning outcomes.
- Design and facilitate leadership development workshops and officer training sessions grounded in student development theory.
- Manage operating budgets for student leadership organizations with fiscal responsibility and compliance with university purchasing and travel policies.

Learning & Development Manager | Landmark Properties, Athens, GA | 2024–2026

- Researched, designed, delivered, and assessed development programs for leaders and emerging leaders, advancing leadership development, productivity, and engagement.
- Designed and led workshops and cohort programs using active learning techniques, in person and virtually.
- Evaluated program effectiveness and assessed development needs across the organization; used findings to set program priorities.
- Managed personnel and program budgets; collaborated with leaders and administrators across business units.
- Wrote and designed communications for internal audiences via email, web, and learning platforms.

Learning & Development Specialist | Landmark Properties | 2023–2024

- Built mentoring-oriented career-pathway programs, including a learning lab preparing employees for next-level roles.

- Applied evidence-based approaches to learning and professional development in program design.

Assistant Director, University Housing | University of Georgia | 2012–2021

- Designed and delivered competency-based development programs advancing leadership, productivity, and engagement across 150+ team members.
- Led workshops and cohort learning experiences for staff and emerging leaders using active learning techniques.
- Managed personnel (up to 8 direct reports, each leading teams of 20-45) and \$12.5M+ in budgets.
- Collaborated with administrators across UGA units; assessed development needs and evaluated program effectiveness institution-wide within the division.
- Mentored and coached emerging leaders; Birkman-informed coaching supporting others' success.

Residence Hall Director | University of Georgia | 2010–2012

- Supervised and trained 32 student staff; taught a university course on staff development, coaching, and counseling skills.
- Designed and facilitated workshops on leadership, communication, and team effectiveness.

EDUCATION

University of Georgia, Athens, GA – Ph.D. Studies, College Student Affairs Administration (22 credit hours, 3.52 GPA)

Marshall University, Huntington, WV – M.S., Counseling (Student Affairs Emphasis); B.A., Criminal Justice

CERTIFICATIONS

Certified Professional in Training Management (CPTM), Training Industry – 2025 • Birkman Certified Professional – 2025 • Certified Apartment Manager (CAM), NAAIE – 2025

AWARDS

Landmark Legends Award for 100% Occupancy (2022, 2023) • UGA Division of Student Affairs Staff Spotlight (2019)